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SIMI Circular 1/2025: Updated Terms and Conditions for SIMI Partners (via email)

1 message

SIMI Admin <admin@simi.org.sg>
Bcc: lim.su.lin@simi.org.sg

Mon, Nov 10, 2025 at 10:49 AM

Dear SIMI Partners,

This circular serves to inform you that pursuant to paragraph 1.4 of the Terms & Conditions for SIMI Partners (Ts&Cs), the said Terms and Conditions have been updated. The last revision to the Ts&Cs was made in November 2021 – this latest update aims to (amongst other things) clarify the responsibility of SIMI Partners in working with SIMI to uphold professional mediation standards.

In this revision of the Ts&Cs:

- (a) A Partner's key duties and obligations have been made explicit in a distinct paragraph. This includes one's responsibility to undertake various administrative and verification function(s) under the SIMI Partner Scheme.
- (b) A Partner's other duties and obligations have been restated clearly in a separate paragraph.
- (c) The paragraph on remedies for a Partner's breach of duties and obligations has been sharpened, with consequential amendments to the paragraph on termination of a Partner scheme.
- (d) The use of SIMI logos to identify, promote and/or market SIMI schemes is now mandatory – we hope this will strengthen branding efforts for Partners using the SIMI logo.
- (e) Various paragraphs have been refined/streamlined (e.g. relating to the renewal of Partner scheme(s)) to provide greater clarity and enhance understanding and consistency.

The revised Ts&Cs will take effect from **10 November 2025**. Please find the same attached for your reference.

Should you require any clarification, please do not hesitate to contact Manager/Asst Registrar Ms Prema Thangavelu at prema.t@simi.org.sg and adm@simi.org.sg, and we will be glad to assist.

Thank you.

Kind regards,

Singapore International Mediation Institute (SIMI)**Alvin Sim**
Executive Director



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 **Terms and Conditions (SIMI Partners) [10 Nov 2025].pdf**
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